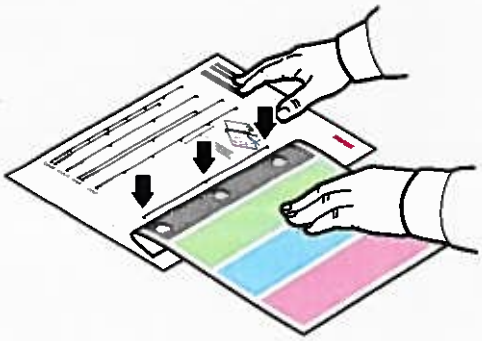
Repeating Defects



To identify the component causing the defect, compare your print sample against the measurements shown.

To diagnose a defect on the transfer belt:

1. Print eight Letter/A4-size pages long-edge feed. Verify that the same defect appears on every fourth page.

Or

2. Print four Tabloid/A3-size pages. Verify that the same defect appears on every other page.

Call for service for this defect.

95 mm (3.74 in.)
Drum Cartridge

38 mm (1.50 in.)

65 mm (2.55 in.)
Second Bias Transfer Roll

88 mm (3.40 in.)
Fuser Pressure Roll (Service only)

96 mm (3.78 in.)
Fuser Heat Belt (Service only)

33 mm (1.29 in.)
Developer Roller (Service only)

© 2020 Xerox Corporation. All Rights Reserved. Xerox® and AltaLink® are trademarks of Xerox Corporation in the United States and/or other countries. BR39538